

# It could be feeding on our bottom line

*Unethical behaviour in the workplace presents an ever-increasing problem. Often undetected and unreported, this results in financial losses to companies and works to the detriment of us all.*

*By now you know that the **ScamStop Fraud Reporting Hotline** has been in operation within your organisation for some time - a service for all employees and stakeholders to report anonymously any unethical behaviour.*

*This service is run totally independently of Air Products, ensuring that no one ever needs to know the identity of any person reporting fraud or dishonest and inappropriate behaviour.*

## **HOW DOES SCAMSTOP WORK?**

- *A unique toll-free telephone number, 0800 203 558, has been allocated to our organisation.*
- *The ScamStop hotline operates 24hours a day and trained operators will respond to calls in all 11 official languages.*
- *Operators will ask callers specific questions to ensure clarity of information supplied.*
- *All calls will be held in strict confidence and your identity will remain anonymous at all times.*
- *Information gathered in this way will be analysed by an appointed Risk Advisor at Grant Thornton Business Risk Services, who will assess the report and provide suggestions to a designated senior official of our organisation, who will decide on the best course of action to be followed.*

*It is therefore imperative that you assist in identifying and reporting any unethical behaviour to prevent planned or existing theft, fraud and other irregularities within our organisation.*

**Be aware of the signs and if you suspect that something inappropriate is taking place, please contact the **ScamStop** line immediately on**

**0800 203 558**

**anonymity is guaranteed.**



**AIR PRODUCTS** 

Smell

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